

## WARRANTY

Energy Saving Products Ltd. is proud to offer a limited warranty. This warranty applies strictly to the first purchaser at wholesale level and only to the Air Handler unit and module. It does not include connections, attachments and other products or materials furnished by the installer.

This warranty excludes any damages caused by changes, relocation to, or installation in a new site. This warranty does not cover any defects caused by failure to follow the installation and operating instructions furnished with the Air Handler. This warranty does not cover defects caused by failing to adhere to local building codes and following good industry standards. Failure to correctly install the Air Handler, or material related to the unit, may result in improper system performance and/or damages and will void this warranty. This warranty does not cover material installed in or exposed to a corrosive environment. This warranty does not cover products subjected to abnormal use, misuse, improper maintenance, or alteration of the product. Using the Air Handler and/or module as a source of temporary heating/cooling during construction will void this warranty.

**A Five (5) Year Limited Warranty** is extended on all components in products manufactured exclusively by Energy Saving Products. These components include Motors, WEG Controller, Circuit Boards, Dampers, Zoning Controls, Blowers, Motor & Blower Assemblies, Heating Coils, Chilled Water Coils, and Air Conditioning Coils. Note: If any product is installed in or exposed to a corrosive environment, warranty will be void.

**A Three (3) Year Limited Warranty** is extended on Electric Strip Heaters.

**A One (1) Year Limited Warranty** is extended on replacement parts.

Products sold by Energy Saving Products but manufactured by others, will carry the original manufacturer's warranty.

## TERMS & CONDITIONS

- **Warranty will not be considered unless a contractor has contacted Energy Saving Products Ltd. Technical Support department for assistance, and received a tech code.**
- Any repair performed under warranty must be approved by Energy Saving Products Ltd. for this warranty to be valid.
- The liability of Energy Saving Products Ltd. is limited to and shall not exceed the cost of pre-approved replacement parts.
- This warranty does not cover shipping costs to and from the factory, labor costs or any other cost associated with the installation of the replacement part.
- Inoperative parts must be returned to Energy Saving Products Ltd. with an ESP RMA Form that includes model, serial number, and a detailed description of the entire problem. Inoperative parts must be returned in testable condition.
- Energy Saving Products Ltd. is not liable for any other damages, personal injury, or any other losses of any nature.

### **Follow these steps for Service or Repair:**

1. Contact the installer of the product or a licensed service company
2. Contact the distributor
3. Contact Energy Saving Products Ltd. Mon-Fri 8 am – 4:30 pm MT 1-888-652-2219

**This warranty replaces all other warranties expressed or implied.**

[www.hi-velocity.com](http://www.hi-velocity.com)